

## **Wattbox Reset procedure:**

NOTES: YOU CAN \*NOT\* factory reset a wattbox from the reset button. You need network access to the device. ALWAYS DOCUMENT THE RECOVERY PW ON THE BACK OF THE Wattbox.

Find the IP address or Firmware update:

Download the Wattbox utility from: <https://www.snapav.com/shop/en/snapav/wb-300-ip-3>

Click the support tab in the middle of the page. This link will supply you with the WB-IP Software Utility and the latest firmware.

Install the utility to find the current IP or to update the firmware (this is only because often its not set to DHCP).

## **Recover the credentials:**

To recover the current PW, go to [https://\[IP ADDRESS\]/password.cgi](https://[IP ADDRESS]/password.cgi)

It will prompt for an "ID" this is always "admin"

It will also want a password. This is the recovery password on the sticker on the back of the unit.

As an example:

- example 1: [http://192.168.1.20/password.cgi?set\\_no=1&user=admin&pass=E3EDC1E0](http://192.168.1.20/password.cgi?set_no=1&user=admin&pass=E3EDC1E0)
- example 2: [http://192.168.1.20/password.cgi?set\\_no=1&user=admin&pass=1F86AE79](http://192.168.1.20/password.cgi?set_no=1&user=admin&pass=1F86AE79)

Once you proceed, it will display the current password.